

**Coronavirus cancellation policy-**  
**As of 12<sup>th</sup> March 2020:**

**Please check the Barber website and social media channels for the latest updates during this evolving situation.**

**Schools and education groups:**

- If the school requests to cancel their booking as they have been advised to close by the Public Health England (PHE) we will cancel the booking at no cost to the school and refund any payment made in full.
- If the school has not been advised to close by PHE we will not refund the cost of the visit.

**Adult group tour bookings:**

- If an adult group requests to cancel their tour booking due to Coronavirus we will cancel the tour at no cost to the group and refund any monies already paid.

**Public talks, workshops and events:**

- If a talk, workshop or event is cancelled we will contact all ticket holders as soon as possible via the contact details supplied at the time of booking.
- We will also share details of cancellations via our website and social media channels.
- If a Barber public event (e.g. talk, workshop or activity) is cancelled we shall automatically organise a full refund for all ticket holders.

*This policy may be subject to change due to the evolving nature of the situation.*